

RIGHT OF WITHDRAWAL

Right of withdrawal for consumers

As far as you buy for purposes that are predominantly neither commercial nor for your self-employed professional activity, and you therefore order from us as a consumer, you have a right to withdraw from the contract according to the following withdrawal information:

Withdrawal Information

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving reasons.

The withdrawal period is fourteen days from the day on which you or a third party designated by you, other than the carrier, took possession of the goods.

In order to exercise your right of withdrawal, you must inform us (Helena de Almeida, Rheinpromenade 9, D-40789 Monheim am Rhein, e-mail: b.grimm@de-almeida.art) of your decision to withdraw from this contract by means of a clear written statement. You may use the attached model revocation form for this purpose, but this is not mandatory.

In order to comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the end of the withdrawal period.

Consequences of revocation

If you withdraw from this contract, we shall reimburse you for all payments we have received from you, including delivery costs, immediately and at the latest within fourteen days of the day on which we receive notification of your withdrawal from this contract. We will use the same means of payment for this refund as you used for the original transaction, unless expressly agreed otherwise with you, and in no event will we charge you for this refund. We may refuse to refund until we have received the goods or until you have provided proof that you have returned the goods, whichever is earlier.

You shall return or hand over the goods to us immediately and in any event no later than fourteen days from the date on which you notify us of the withdrawal from this agreement. This period is deemed to have been observed if you send the goods before the expiry of the fourteen-day period. You shall bear the direct costs of returning the goods.

You will only have to pay for any loss of value of the goods if this loss of value is due to handling of the goods which is not necessary for checking their condition, properties and functionality.

The right of withdrawal does not exist for contracts for the delivery of goods that were manufactured according to customer specifications or that are clearly customized to your personal needs or that are not suitable for return due to their condition.

Sample withdrawal form

(If you want to withdraw from the contract, please fill in this form and send it back).

To:

Helena de Almeida
www.de-almeida.art
Rheinpromenade 9
D-40789 Monheim am Rhein
Mail: b.grimm@de-almeida.art

I / we (*) hereby withdraw from the contract concluded by me / us (*) for the purchase of the following goods (*)

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-
-
-
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Ordered on (*) / received on (*)

Order numer

Name of the consumer(s)

Address of the consumer(s)

Location / date

Signature of the consumer(s) (only for paper notification)

(*) Delete as appropriate